



**LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM
(LIHWAP) - UPDATED PROGRAM NOTICE JULY 2022**

NEED HELP WITH YOUR WATER OR SANITARY SEWER BILL?



INCOME-ELIGIBLE CUSTOMERS (BELOW 200% OF FEDERAL POVERTY LEVEL) MAY BE ELIGIBLE FOR ASSISTANCE WITH THEIR WATER OR WASTEWATER BILL.

**INCOME-ELIGIBLE CUSTOMERS MAY RECEIVE A BENEFIT OF UP TO \$400.
ADDITIONAL BENEFITS* MAY BE AVAILABLE FOR THOSE WITH:**

- **DISCONNECTION**
- **IMMINENT DISCONNECTION**
- **ARREARS/PAST-DUE BALANCE**

Please call Intake and Referral for screening with the following documents:

- Household Social Security cards
- Proof of DuPage County residency
- Proof of gross household income over the past 30 days
- Current water and/or wastewater bill
- Photo ID

***Maximum benefit is one water payment and/or one wastewater/sewer payment, not exceeding \$1,500 total for the period of 7/1/2022 through 8/31/2023.**

INTAKE AND REFERRAL

Local: 630-407-6500

Toll-Free: 1-800-942-9412

TDD: 630-407-6502

csprograms@dupageco.org

Monday through Friday, 8:00AM to 4:30PM